MORAVACEM
A CRH COMPANY

# INTEGRATED MANAGMENT SYSTEM POLICY

Moravacem d.o.o. is part of CRH Group which is a leading producer and supplier of building materials: cement, aggregates, ready mix concrete and related services.

Moravacem d.o.o. is committed to setting the highest standards of customer satisfaction and sustainable development within the Serbian Construction industry. To achieve this, we use an integrated management system with focus on management of Occupational Health and Safety, Environmental Protection and quality of goods and services. The aim is to provide a safe secure and sustainable business, fully meeting the requirements of our customers, stakeholders and any applicable legislation. Therefore, our priorities are:

1. **Occupational health and safety**

   Ensuring occupational health and safety is inseparable part of our day-to –day work, and a term and condition of employment. Our objective is zero injuries for our employees, contractors and visitors. As result we invest in safe equipment and facilities, we continuously improve our health and safety risk management aspiring towards best practice. Through constant training and safety campaigns we develop occupational health and safety awareness of our employees, contractors and visitors

2. **Environment and corporate social responsibility**

   Moravacem d.o.o. is committed to sustainable development and to meeting all environmental legislation requirements in our industry segments in Serbia and strive to protect our environment through best management practices and decisions. Moravacem d.o.o. strives to minimize waste generation and emissions and to optimize resource consumption to minimize environmental impacts. CRH provides modern solutions to the waste problems of the local communities and industries by co processing various type of wastes.

3. **Product quality and customer focus**

   Moravacem d.o.o. is committed to delivering quality products and services which fully meet the requirements and expectations of customers and stakeholders and any applicable legislation, thus create mutual beneficial relations.

4. **Process and system approach**

   For company management we use the principles of management systems with the aim to create effective communication, effective use of all resources and continual improvement of processes.

5. **Involvement of employees**

   We ensure that our employees are involved at all levels to make the full use of their abilities, creativity and responsibility for the benefit of common success, customer satisfaction and creation of healthy and safe workplace and environment.

6. **Effective use of resources and result achievement**

   Our business is to produce certified products and to provide quality services in effective way to be competitive on all our markets. Our decision-making process is completed through analysis of all available information.

All priorities from IMS Policy are farther elaborated into IMS objectives, projects and programs.

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Managing Director Moravacem d.o.o
. Sinisa Mauhar